



CUSTOMER SPECIFIC ARRANGEMENT
(Intrastate Detariffed Services – California)

Routing Code: 5V

Customer Name: City of Redlands (“Customer”)	Main Billing Tel. No: 909-798-7655
Address: 35 Cajon Street, Redlands, CA 92373	Agreement No. CM2013

Services. Customer hereby requests and agrees to purchase from the Verizon company(ies) identified in the applicable Exhibit(s) (“Verizon”) the services, at the Customer locations identified in Exhibit A attached to this Agreement, and in any Addendum expressly made a part hereof, (the “Services”) pursuant to this Agreement and Verizon’s applicable ILEC Product Guide, for the service period stated in the Exhibit or Addendum applicable to such Service (the “Service Period”). This Agreement and any Exhibit hereto shall become effective when executed by an authorized Verizon representative and an authorized representative of Customer (the “Effective Date”). Under no circumstances may Customer resell the Services being provided under the rates, terms and conditions of this Agreement. Each Verizon entity contracting under this Agreement is responsible only for the performance of the Services it is providing as set out in each Exhibit hereto and is not responsible for the performance of any other entity’s obligations under this Agreement.

Customer Consent to Use of Customer Proprietary Network Information (CPNI). Verizon acknowledges that it has a duty, and Customer has a right, under federal and/or state law to protect the confidentiality of Customer’s CPNI. CPNI includes information relating to the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications and interconnected voice over Internet Protocol services Customer purchases from Verizon, as well as related local and toll billing information, made available to Verizon solely by virtue of Customer’s relationship with Verizon. With Customer consent, Verizon may share Customer CPNI and other Confidential Information among its affiliates, including Verizon Wireless, and with agents and partners, so that all may use this information to offer Customer the full range of products and services offered by Verizon and its affiliates, including local, long distance, wireless, and Internet services (see www.verizon.com for a description of Verizon companies and services). By signing this Agreement, Customer consents to Verizon using and disclosing Customer CPNI as described above. Customer may refuse CPNI consent by signing this Agreement and by notifying Verizon in writing at cpni-notices@verizonwireless.com and cpni-notices@verizonbusiness.com of Customer’s decision to withhold Customer’s consent. Customer’s consent or refusal to consent will remain valid until Customer otherwise advises Verizon, and in either case, will not affect Verizon’s provision of service to Customer.

ILEC Product Guide. Verizon’s provision of the Services hereunder shall be governed by Verizon’s Incumbent Local Exchange Carrier Product Guide (located at <http://www.verizon.com/tariffs>) (“ILEC Product Guide”) and this Agreement. The ILEC Product Guide is incorporated into the Agreement by this reference. In the event of a conflict between the terms and conditions of the ILEC Product Guide and this Agreement, the terms and conditions of this Agreement shall prevail. With respect to the documents of the Agreement, the terms and conditions of the Service Exhibit shall have the highest order of precedence. Verizon may modify the ILEC Product Guide at any time and such modifications will become binding on Customer as further described below. To the extent such changes are material (and other than changes related to governmental charges or any applicable taxes), Verizon shall notify Customer of such changes via a bill insert, as a message on Customer’s bill, in a separate mailing, by email or by any other reasonable method at Verizon’s discretion. Such changes will become effective no sooner than thirty (30) days after such notice is provided. In the event such changes materially and adversely affect Customer, Customer may terminate the affected Service without the application of termination liability by providing Verizon immediate written notice of Customer’s request to terminate, unless within (30) thirty days after receipt of Customer’s termination notice Verizon agrees to revise the change in such a manner as to remove the material adverse effect on Customer. Customer shall remain responsible for the payment for Services rendered until the effective date of the termination. Customer’s continued use of the Service after the material change becomes effective constitutes Customer’s acceptance of the change.

Customer Responsibilities. Customer agrees to provide Verizon with any access and support necessary for the implementation, maintenance and provision of the Services requested hereunder. Customer is responsible for taking all steps necessary to interconnect the Services at Customer’s location(s) including ensuring proper interconnection with the facilities and equipment provided by Verizon, paying all costs associated with interconnection, securing any necessary licenses, right of ways and permits and providing proper space, electrical power, heating, ventilation and cooling. Verizon shall not be liable for any damages or losses caused by the failure



of equipment, inside wire or other facilities provided by Customer or a third party, and Customer shall be liable if such facilities cause damage to Verizon, its network, customers, equipment and/or Verizon's providers. Customer is solely responsible for the selection, implementation and maintenance of security features for protection against unauthorized or fraudulent use of the Service(s) and Verizon shall have no liability therefore.

Service or Term Period. Customer shall purchase such Services for a period of twelve (12) consecutive months from the in-service date. The in-service date shall be the date, after the Effective Date defined above, on which Verizon's provisioning has been completed and the Service is available for Customer's use.

Charges and Payment. Customer will pay the rates and charges set forth in the attached Exhibit(s) and in any Addendum made a part hereof, which shall be fixed during the Service Period, and shall also pay all applicable taxes, fees, and other applicable charges, including Federal End User Common Line Charges, charged pursuant to applicable law or regulations in connection with the Services. Taxes, fees and/or surcharges are subject to change without notice to Customer, except as may be required by law. Except as otherwise provided in the Agreement, if Customer cancels or terminates this Agreement or any Services prior to expiration of the Service Period, Customer will promptly pay to Verizon termination charges as set forth in the applicable Exhibit(s) and Addendum(a).

Verizon shall invoice Customer monthly and payment will be due Net 30 days from the invoice date. Undisputed charges paid after the due date may be subject to late payment charges as set out in the ILEC Product Guide until Customer's account is current. Any back billing limitations otherwise applicable to the Services pursuant to the ILEC Product Guide shall not apply to the Services under this Agreement.

Unauthorized Use. Verizon shall not be liable for any damages, including charges for Services that Customer may incur as a result of the unauthorized use or misuse of the Services by Customer, Customer's employees, third parties or other members of the public. Customer shall remain responsible for such charges.

Indemnification. Customer agrees to defend, indemnify and hold Verizon, its employees, affiliates and agents, harmless from any and all losses, claims, demands, expenses (including reasonable attorney's fees), or any liability whatsoever, arising from any use of the Services by Customer or by person or entity permitted by Customer to use the Services, including without limitation, liability resulting from the content of communication such as defamation, fraud or invasion of privacy, or any combination of the Services with other products or services not provided by Verizon, any modification of the Services or any infringement of intellectual property.

Warranty Disclaimer. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THE ILEC PRODUCT GUIDE, VERIZON DISCLAIMS ANY AND ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED OR ARISING BY COURSE OF PERFORMANCE, DEALING, CUSTOM OR TRADE USAGE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF VERIZON KNEW OR SHOULD HAVE KNOWN SUCH PURPOSE) AND NON-INFRINGEMENT. CUSTOMER AGREES THAT THE SERVICES PROVIDED HEREUNDER ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. VERIZON DOES NOT WARRANT THAT THE SERVICES WILL MEET CUSTOMER'S NEEDS, OR WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE.

Limitation of Liability. EXCEPT FOR DAMAGES RESULTING FROM UNAUTHORIZED OR ILLEGAL USE OF THE SERVICE BY CUSTOMER, ITS EMPLOYEES, AGENTS, SUBCONTRACTORS OR OTHER THIRD PARTIES, NEITHER PARTY (NOR ITS SUPPLIERS OR AFFILIATES) SHALL BE LIABLE TO THE OTHER PARTY FOR PUNITIVE, SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES INCLUDING WITHOUT LIMITATION, LOSS OF BUSINESS PROFITS, OR OTHER COMMERCIAL OR ECONOMIC LOSS ARISING IN CONNECTION WITH THE SERVICES, EVEN IF THE PARTY KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES.

EITHER PARTY'S MAXIMUM TOTAL LIABILITY TO THE OTHER PARTY IN CONNECTION WITH THE SERVICES, FOR ANY AND ALL CAUSES OF ACTION AND CLAIMS, SHALL BE:

- (A) FOR DAMAGES DUE TO FAILURES OR DISRUPTION IN THE SERVICES CAUSED BY THE PARTY'S NEGLIGENCE OR BREACH OF OBLIGATIONS UNDER THE AGREEMENT, INCLUDING THE ILEC PRODUCT GUIDE, THE CHARGES FOR THE AFFECTED SERVICES FOR THE PERIOD OF THE FAILURE;
- (B) FOR DAMAGES TO REAL OR TANGIBLE PERSONAL PROPERTY OR BODILY INJURY OR DEATH TO ANY PERSON PROXIMATELY CAUSED BY THE PARTY'S NEGLIGENCE, THE AMOUNT OF DIRECT DAMAGES PROVEN;



- (C) FOR INDEMNITY, THE REMEDIES SET FORTH IN THE SECTION ABOVE TITLED INDEMNIFICATION;
- (D) FOR ANY DAMAGES ARISING OUT OF THE WILLFUL OR INTENTIONAL MISCONDUCT OF THE PARTY, THE AMOUNT OF DIRECT DAMAGES PROVEN;
- (E) FOR ALL OTHER DAMAGES NOT SET FORTH ABOVE AND NOT EXCLUDED UNDER THE AGREEMENT, INCLUDING THE ILEC PRODUCT GUIDE, EACH PARTY'S MAXIMUM LIABILITY DURING ANY TWELVE MONTH PERIOD SHALL BE LIMITED TO THE LESSER OF (i) DIRECT DAMAGES PROVEN, OR (ii) THE AMOUNT PAID BY CUSTOMER TO VERIZON UNDER THE AGREEMENT, INCLUDING THE ILEC PRODUCT GUIDE, FOR THE ONE MONTH PERIOD PRIOR TO ACCRUAL OF THE MOST RECENT CAUSE OF ACTION.

NOTHING IN THIS SECTION SHALL LIMIT CUSTOMER'S LIABILITY TO VERIZON FOR ANY AND ALL CHARGES INCURRED FOR SERVICES.

Termination of Services. Verizon may discontinue or limit use of the Services by Customer for non-payment, non-compliance with Verizon's rules of use, fraudulent use, and other conditions as provided in the Verizon California Inc. General Exchange Tariff, Schedule D&R, Rule No. 11, as incorporated herein. Termination of the Services, for any cause, shall not release Customer from any liability which at the time of termination had already accrued to Customer or which thereafter accrues for any act or omission occurring prior to the termination or from an obligation which, by its nature, survives termination.

Performance Excused. No liability, including but not limited to refund of Service charges, shall result from Service failures caused by fires, floods, severe weather, acts of government or third parties, strikes, labor disputes, inability to obtain necessary equipment or services, or other causes beyond such party's reasonable control.

Notices. Notices under this Agreement shall be sent by first-class U.S. mail, postage prepaid, to Customer at the address specified above, and to Verizon at Verizon Business, Attn: Customer Service, 6415 Business Center Drive, Highlands Ranch, CO 80130, Email: notice@verizonbusiness.com with a copy to Verizon Business Services, 22001 Loudoun County Pkwy, Ashburn, VA 20147, Attn: Vice President Legal. Notices shall be deemed effective five business days after such mailing.

Additional Provisions

- a. **Conditions.** The parties acknowledge that the rates and other terms of this Agreement are premised on Customer's commitments, unique network design requirements, and Customer's service mix, usage patterns and concentration, and other characteristics.
- b. **Service Continuation.** If, at the time of expiration of the Service Period, a new agreement with Verizon for the Services is not effective as defined above and Customer has not requested, in writing, disconnection of the Services, then the Services as installed and configured at the time of expiration of the Service Period will continue to be provided under the rates, terms and conditions of this Agreement on a month-to-month basis (the "Extended Service Period"). During the Extended Service Period, the Customer may add such Service components as are available solely on a month-to-month basis at the agreed-upon rates as set out in this Agreement, but no other Service additions, changes or moves may be made under this Agreement during the Extended Service Period. During the Extended Service Period, this Agreement shall be deemed terminated without the assessment of termination liability charges under either of the following circumstance: (i) upon the in-service date of a new agreement with Verizon for the Services, this Agreement shall be deemed superseded and terminated, or (ii) either party may terminate the Agreement by providing at least 30 days written notice.
- c. **Facilities.** Additional charges may be required if suitable facilities are not available to provide Services at any locations, or if any additional work, services, or quantities of Services are provided. In the event installation of additional network facilities is required to provide Services, Verizon will inform Customer of such applicable charges, and Verizon will install such facilities and provide such Services only upon mutual written agreement of the parties to such additional facility charges. If Customer does not agree to pay such additional charges, then Verizon will be excused from providing the affected Service. If no Service can be provided, then this Agreement will be subject to termination by Verizon without application of the termination charges described above.

Miscellaneous

(a) Neither party will disclose the terms of this Agreement to any other person without the prior written consent of the other party, except as may be necessary to comply with applicable law, regulation, or filing requirements.



Either party may issue or permit issuance of a press release or other public statement concerning this Agreement provided its contents have been reviewed and agreed upon by the parties.

(b) In the event of a claim or dispute, the law and regulations of the jurisdiction in which Verizon provides to Customer the particular Service that is the subject of such claim or dispute shall apply. This Agreement and its provisions shall not be construed or interpreted for or against any party hereto because that party drafted or caused that party's legal representative to draft any of its provisions.

(c) Either party's failure to enforce any of the provisions of the ILEC Product Guide or the Agreement or to exercise any right or option is not a waiver of any such provision, right or option, and shall not affect the validity of the ILEC Product Guide or the Agreement. If any provision of the ILEC Product Guide or this Agreement or the provision of any Service under the terms hereof is illegal, invalid, or otherwise prohibited under applicable law or regulation in any State or jurisdiction, then the ILEC Product Guide and this Agreement shall be construed as if not containing such provision or requiring the provision of such invalid, illegal, prohibited, or unapproved Service in such State or jurisdiction, and the remaining terms and conditions of the ILEC Product Guide and the Agreement shall continue to apply as necessary to reflect the original intention of the parties.

(d) Verizon may assign or transfer part or all of this Agreement to any affiliate or successor to substantially all of its assets in the locations where Service is provided hereunder. Upon reasonable prior written notice to Verizon, Customer may assign or transfer this Agreement to any company that is the successor to substantially all of its assets, provided all charges for Services provided prior to such transfer or assignment are paid in full when due. Except as otherwise required by applicable law or regulation, all other attempted assignments shall be void without the prior written consent of the other party.

(e) Services are offered in locations where made available by Verizon in its sole discretion.

(f) The terms and conditions contained on a Customer purchase order document (whether signed by one or both parties) shall not serve to modify the terms and conditions of this Agreement.

The ILEC Product Guide, and this Agreement (including the Exhibits attached hereto and any Addenda made a part hereof) constitute the entire agreement between the parties with respect to the Services and shall supersede all prior oral or written quotations, communications, negotiations, representations, understandings or agreements made by or to any employee, officer, or agent of any party on the subject matter hereof. This Agreement may not be modified or rescinded except by a writing signed by authorized representatives of each party.

Customer must sign and date this Agreement on or before October 30, 2014, or the proposed Service arrangement and pricing will no longer be available.

AGREED AND ACCEPTED:

CITY OF REDLANDS (Customer)

VERIZON BUSINESS NETWORK SERVICES
INC., on behalf of VERIZON CALIFORNIA INC.

By _____

By _____

Name/title _____

Name/title _____

Date _____

Date _____



Exhibit A

Verizon Company Name: Verizon California Inc. (referred to in this Exhibit as "Verizon")

State: California

Customer name: City of Redlands

CSO Case No.: CM2013

Verizon shall provide CentraNet® and CentraNet® Voicemail Box Service(s) to Customer pursuant to this Agreement at the following rates, terms and conditions:

Description of CentraNet® and CentraNet® Voicemail Box Service(s):

CentraNet® Service is an arrangement whereby certain basic and optional features are provided from central office switching equipment located on Verizon's property. A CentraNet® station line cannot be used in lieu of a DID-DOD trunk or PBX trunk. CentraNet® Voicemail Box Service is a communication system located in a Verizon central office allowing users to have calls answered when their line is busy or not answered. Customer can then retrieve messages from anywhere and process by saving, forward to another Verizon voicemail user, or erasing.

Description of Business Line – Measured Rate Service:

Business Line – Measured Rate Service is a telephone service providing a single analog communication circuit between the local end office (Class 5 switch) and the customer's telephone, key system, fax machine, or modem.

Location of Business Line – Measured Rate, CentraNet® and CentraNet® Voicemail Box Service(s):

Business Line – Measured Rate, CentraNet® and CentraNet® Voicemail Box Services shall be provided at the Billing Telephone Numbers (BTNs) and locations identified in Attachment 1 to Exhibit A. Upon written request, Customer may subscribe to additional lines of Service or features at the Locations identified herein or at additional locations. Provided Verizon has suitable facilities available to provide such additional Service at costs substantially similar to the cost to provide the Service initially requested herein, Verizon will provide such Service at the same Monthly Rate per Line or feature hereunder, plus applicable ILEC Product Guide installation charges, and no written amendment to the Agreement will be necessary. If a different Monthly Rate per Line or feature is required by Verizon, then Verizon will determine the applicable rate and present it to Customer for its consideration. Verizon shall not be required to provide any such additional Services until and unless both parties mutually agree to any such different Monthly Rate per Line or feature via an amendment to the Agreement. The Service Period for all such additional lines of Service, or additional services or features, shall be coterminous with the Service Period set forth herein unless otherwise agreed in writing.

1. Charges:

A. Monthly Recurring Charges (MRC).

For Customer Locations in the fGTE Local Exchange Service Areas (Company Code: GTCA)

<u>Initial Order Quantity</u>	<u>Monthly Recurring Charge Items</u>	<u>Per Line Charge</u>
127	BUSINESS LINE – MEASURED RATE	\$21.00

For Customer Locations in the fContel Local Exchange Service Areas (Company Code: CTCA)

<u>Initial Order Quantity</u>	<u>Monthly Recurring Charge Items</u>	<u>Per Line Charge</u>
0	BUSINESS LINE – MEASURED RATE	\$28.95

See Appendix 1 for a listing of the exchanges located in the fGTE and fContel Local Exchange Service Areas.

The above charges do not include Federally mandated end user common line charges (EUCL), any applicable local, state, or federal governmental or regulatory charges, fees, taxes, surcharges, or other ILEC Product Guide charges. For Service in the fGTE Local Exchange Service Areas, the EUCL in the



Verizon Telephone Companies Tariff FCC No. 14, Section 13 will be applied. For Service in the fContel Local Exchange Service Areas, the EUCL in the Verizon Telephone Companies Tariff FCC No. 16, Section 4 will be applied.

Charges for any other additional CentraNet® and/or CentraNet® Voicemail features ordered by Customer are taken from Verizon's ILEC Product Guide, and are subject to change.

B. Non-Recurring Charges (NRC). NRC installation charges do not apply for existing installed service. NRCs for initial installation, moves, and changes, including line additions will be assessed from the applicable ILEC Product Guide.

- 2. Minimum Commitment and Shortfall.** Customer is required to subscribe to a monthly minimum of 101 Business Lines during the Service Period (the Minimum Line Commitment). Verizon will review Customer's account periodically; for each month in the preceding year that the actual number of Lines in service is less than the Minimum Line Commitment, a shortfall charge will apply ("Shortfall Charge"). The Shortfall Charge will be equal to the Line rate times the difference between the Minimum Line Commitment minus the number of Lines in service for the relevant month(s). Any such Shortfall Charge shall be due and payable in one lump sum as set out in the invoice issued to Customer. Lines may be canceled and disconnected during the Service Period without any Shortfall Charge provided in any given month Customer does not fall below the Minimum Line Commitment. Shortfall Charges shall not be assessed during the Extended Service Period as defined above.
- 3. Termination Liability.** Termination Liability applies to all Service installed under this contract. If for any reason Customer terminates or discontinues the Service or reduces the quantity of Lines such that it is no longer satisfying the Minimum Line Commitment prior to the expiration of the Term Period, at the time of discontinuance or termination, Customer shall pay a Termination Charge equal to twenty-five percent (25%) of the monthly rates and charges set forth above, times the quantity of Services terminated, times the number of months remaining in the Term Period. If Customer terminates this Agreement subsequent to the execution of this Agreement by the Parties but prior to the in-service date, Customer shall pay to Verizon all costs incurred by Verizon for contract and service preparation. Customer shall not be assessed Termination Charges if an exception to Termination Liability in the ILEC Product Guide applies. Any Termination Liability is due and payable in one lump sum as set out in the invoice issued to Customer.



Attachment 1 to Exhibit A

BTN	Service Address
(909) 792-1719	111 W. LUGONIA AVE REDLANDS CA 92374 2235
(909) 335-9660	111 W. LUGONIA AVE REDLANDS CA 92374 2235
(909) 798-5886	111 W. LUGONIA AV REDLANDS CA 92374 2235
(909) 794-8251	1604 CRAFTON AVE MENTONE CA 92359 1320
(909) 793-6838	111 W. LUGONIA AVE REDLANDS CA 92374 2235
(909) 335-3182	
(909) 335-7006	
(909) 798-6292	1270 W. PARK AVE REDLANDS CA 92373 8162
(909) 792-0617	
(909) 748-7930	
(909) 792-9287	35 CAJON ST STE 15 REDLANDS CA 92373 4746
(909) 798-0980	
(909) 335-2675	
(909) 335-2934	955 PARKFORD DR REDLANDS CA 92374 6384
(909) 335-2675	
(909) 794-2916	1604 CRAFTON AVE MENTONE CA 92359 1320
(909) 335-6715	30 CAJON ST REDLANDS CA 92373 4710
(909) 335-0872	
(909) 793-5627	
(909) 798-5371	1270 W. PARK AVE BLDG C REDLANDS CA 92373 8112
(909) 793-3043	
(909) 793-3257	1568 ORANGE ST REDLANDS CA 92374 2274
(909) 793-6480	
(909) 794-5804	1633 SESSUMS DR REDLANDS CA 92374 1906
(909) 793-4538	1270 W. PARK AVE REDLANDS CA 92373 8162
(909) 794-4986	1745 SESSUMS DR REDLANDS CA 92374 1907
(909) 798-6590	525 N. UNIVERSITY ST REDLANDS CA 92374 3724
(909) 792-5590	1568 ORANGE ST REDLANDS CA 92374 2274
(909) 793-4370	
(909) 307-5625	1950 NEVADA ST REDLANDS CA 92374
(909) 793-7991	111 W. LUGONIA AV REDLANDS CA 92374 2235
(909) 792-8715	210 E. CITRUS AVE REDLANDS CA 92373 5215
(909) 793-4054	35 CAJON ST STE 15 REDLANDS CA 92373 4746
(909) 793-5577	525 E. CITRUS AVE REDLANDS CA 92373 5220
(909) 335-0036	30 CAJON ST REDLANDS CA 92373 4710
(909) 794-3342	3050 MILL CREEK RD MENTONE CA 92359
(909) 793-6780	1270 W. PARK AVE REDLANDS CA 92373 8162
(909) 307-0857	2151 NEVADA ST TRLR 1 REDLANDS CA 92374
(909) 335-2704	212 BROOKSIDE AVE REDLANDS CA 92373 4654
(909) 798-0380	125 W. VINE ST REDLANDS CA 92373 4761
(909) 335-7081	111 W. LUGONIA AVE REDLANDS CA 92374 2235
(909) 793-8458	21 GRANT ST REDLANDS CA 92373 4621
(909) 307-1255	
(909) 798-4260	
(909) 793-2543	
(909) 793-1348	210 E. CITRUS AVE REDLANDS CA 92373 5215



(909) 794-4630	1639 SESSUMS DR HNGR 20 REDLANDS CA 92374 1906
(909) 792-0281	35 CAJON ST STE 15 REDLANDS CA 92373 4746
(909) 793-0373	35 CAJON ST STE 30 REDLANDS CA 92373 4746
(909) 792-4228	30 CAJON ST REDLANDS CA 92373 4710
(909) 798-4663	1150 BROOKSIDE AVE STE J1A REDLANDS CA 92373 6300
(909) 335-9022	30 CAJON ST REDLANDS CA 92373 4710
(909) 307-2611	955 PARKFORD DR REDLANDS CA 92374 6384
(909) 748-6411	35 CAJON ST STE 15B REDLANDS CA 92373 4746
(909) 798-5364	210 E. CITRUS AVE REDLANDS CA 92373 5215
(909) 792-5376	1950 NEVADA ST REDLANDS CA 92374
(909) 748-7587	1568 ORANGE AVE REDLANDS CA 92373 4411
(909) 794-2592	
(909) 793-1911	
(909) 748-6508	955 PARKFORD DR REDLANDS CA 92374 6384
(909) 792-4765	2 E. CITRUS AVE SUITE 203 REDLANDS CA 92373 4740
(909) 307-1292	
(909) 793-7536	21 GRANT ST REDLANDS CA 92373 4621
(909) 793-3254	30 CAJON ST REDLANDS CA 92373 4710
(909) 389-0754	3050 MILL CREEK RD MENTONE CA 92359 9752
(909) 798-9266	21 GRANT ST REDLANDS CA 92373 4621
(909) 307-0569	212 BROOKSIDE AVE REDLANDS CA 92373 4606
(909) 335-2931	525 N. UNIVERSITY ST REDLANDS CA 92374 3724
(909) 798-2860	212 BROOKSIDE AVE REDLANDS CA 92373 4606
(909) 335-1373	1270 W. PARK AVE REDLANDS CA 92373 8162
(909) 793-0946	1950 NEVADA ST REDLANDS CA 92374
(909) 307-2016	
(909) 307-0015	
(909) 798-1349	111 W. LUGONIA AVE REDLANDS CA 92374 2235
(909) 335-1706	
(909) 307-6347	1740 W. REDLANDS BLVD REDLANDS CA 92373 8011
(909) 793-3569	111 W. LUGONIA AV REDLANDS CA 92374 2235
(909) 307-2998	35 CAJON ST REDLANDS CA 92373 4746
(909) 335-9619	111 W. LUGONIA AVE REDLANDS CA 92374 2235
(909) 798-1686	2 E. CITRUS AVE REDLANDS CA 92373 4740
(909) 792-4230	1150 BROOKSIDE AVE STE J1A REDLANDS CA 92373 6300
(909) 335-8906	1950 NEVADA ST REDLANDS CA 92374
(909) 792-6623	35 CAJON ST REDLANDS CA 92373 4746



Appendix 1 – fGTE and fContel Exchange List

Exchanges within the fGTE Local Serving Areas

Alamitos	Grant Grove	Marshall	San Bernardino
Anza D.A.	Guadalupe	Mentone	San Fernando -
Arrowhead	Hemet -	Miramonte - Pinehurst	San Fernando D.A.
Azusa-Glendora	Hemet D.A.	Monrovia	San Gabriel Canyon
Badger	Hi Vista	Moreno	San Jacinto D.A.
Banning-Beaumont	Homeland D.A.	Morgan Hill	Santa Barbara
Calimesa	Homestead Valley	Morongo Valley	Santa Maria
Camarillo	Huntington Beach	Murrieta	Santa Monica-
Carpinteria	Idyllwild	Newbury Park	Santa Monica D.A.
Chino	Indio	Norwalk	Santa Paula
Claremont-San San Dimas	Joshua Tree	Novato	Santa Ynez
Conejo	Kenwood	Ontario	Sepulveda D.A.
Covina-Baldwin Baldwin Park	La Habra	Oxnard	Sierra Madre
Crestline	La Puente	Pacoima D.A.	Somis
Desert Center	Laguna Beach	Palm Desert	Squaw Valley
Desert Hot Springs	Lake Hughes	Palm Springs	Sun City
Diamond Bar	Lakeview - Nuevo	Perris	Sunland - Tujunga
Downey	Lakewood	Pico Rivera	Temecula
Dunlap	Lancaster	Pinyon	Thousand Oaks
Eagle Mountain	Lindsay	Point Mugu	Twentynine Palms
El Rio	Lompoc	Pomona	Upland
Elsinore	Long Beach	Redlands	West Los Angeles
Etiwanda	Los Alamos	Redondo	Westminster
Fowler	Los Gatos	Reedley	Whittier
Gaviota	Malibu	Sage D.A.	Yucca Valley
Granada Hills D.A.	Mar Vista D.A.	Salton City	

Exchanges within the fContel Local Serving Areas

Adelanto D.A.	Crowley Lake	Lemon Cove	Running Springs
Alpaugh	Cuyama	Lenwood	San Joaquin
Apple Valley D.A.	Dos Palos	Linden	San Miguel
Barstow -	El Mirage	Lone Pine	Sanger
Barstow D.A.	Exeter	Lost Hills	Sea Ranch D.A.
Benton Station	Farmington	Lucerne Valley	Sherwood Ranch D.A.
Berrenda Mesa	Fort Irwin	Mad River	Snelling
Big Bear City	Garberville	Mammoth Lakes	Summit Valley
Big Bear Lake	Gilroy	Manteca	Taft
Big Pine	Glennville	McFarland	Timbercove -
Bishop	Hayfork	McKittrick	Tivy Valley
Boron	Hesperia D.A.	Newberry	Trona
Bridgeport	Hoopa	Olancho	Victorville -
Buttonwillow	Independence	Orleans	Victorville D.A.
California City	Inyokern	Parkfield	Weaverville
California Hot Springs	June Lake	Phelan D.A.	Weimar D.A.
Cazadero	Kernville	Piercy	Weldon
Clements	Knights Landing	Pine Creek	Whitethorn
Colfax -	Lake Isabella	Randsburg	Willow Creek
Colfax D.A.	Laytonville -	Ridgecrest	Wrightwood -
Corcoran	Lee Vining	Ripon	Yermo D.A.
Covelo	Leggett	Robbins	

